

To: **Wheal Music,
Mount Hawke,
Truro, Cornwall TR4 8DJ**

Tel: +44 (0)1209 891412

Booking Form - Little Music

- Please ensure you have read our **Terms and Conditions** below before continuing.
- We will send you an acknowledgement of your booking by email or post.
- Your booking will be held provisionally for one week awaiting confirmation of your payment, after which it will be cancelled.
- If your booking is made within 5 weeks of the start of your holiday, payment in full is required at the time of booking.

<i>Name</i>	<i>Age (if under 18)</i>

Address of Hirer (inc. Post Code)	
Phone (Day // Evening)	//
Phone (Mob)	
eMail address	
Arrival date (after 3pm)	
Duration (nights)	
Departure date (before 10am)	
Cot (£10 pw)	YES / NO
ReadyBed (£10 pw)	YES / NO
High Chair (£5 pw)	YES / NO
How did you hear of us?	

I have read and agree to the **Terms and Conditions** of booking below.

I enclose my cheque for £ _____ made payable to **D. Brown.**

Signed: _____ Date: _____

Terms and Conditions

1. **Accommodation**

There is a double-bedded bedroom suitable for two adults and, if required, a cot or "Readybed" (available on request).

A sofa-bed in the lounge will comfortably suit two adults or children.

We are unable to accept bookings from anyone under the age of 18 years, nor single-sex parties.

We regret that for the comfort of other guests we are unable to accept pets, and request that guests do not smoke in the cottage or summerhouse.

2. **Hire Period**

Bookings are normally weekly from Saturday to Saturday, but other times may be possible outside peak periods.

Accommodation must be vacated by 10.00 a.m. on the day of departure.

Arrivals are expected between 3.00 p.m. and 6.00 p.m. unless special arrangements are made.

3. **Bookings and Payment**

A deposit of 25% of the hire charge is required. If you are booking within 5 weeks of the start of your holiday you should send the full amount of the hire charge.

To reserve your accommodation you may telephone, book online or print out the booking form to send by post. You should make a copy of the form for your own reference. Your reservation will be held for five days pending confirmation of your payment.

If you book online you may either send your payment by post or you can pay the deposit through PayPal, even if you do not have a PayPal account. (We regret that the final balance cannot be paid via PayPal due to their excessive charges).

Payments are also accepted via BACS (online banking) - please email or telephone for our account details.

Please make cheques payable to **D. Brown** and send to **Wheal Music, Mount Hawke, Truro, Cornwall TR4 8DJ**.

We will confirm your booking once your deposit has been accepted.

Any balance of the hire charge will be requested 4 weeks before arrival.

4. **Security/cleaning deposit**

The hirer is responsible for the property and its contents, and on departure it should be left clean and tidy as found. A security deposit of £100 is requested to cover losses, damage and additional cleaning charges if the cottage is left in an unsatisfactory condition.

This deposit, less any charges, will be refunded within seven days of the end of the holiday unless an estimate has to be obtained for the cost of repair or replacement.

5. **Cancellation of booking by you**

Your completion of the booking form and our acceptance of the deposit forms a legally binding contract whereby the full rental charge is due even if you have to cancel. However if the accommodation can be re-let a refund will be made less an administration charge. **We strongly recommend that you take out a suitable insurance to cover cancellation of your holiday due to unforeseen circumstances.**

6. **Cancellation of booking by us**

If we have to cancel your booking in advance for any reason, you will be refunded the full amount of any deposit or booking fees paid and we will make our best efforts to help you find similar accommodation in the locality.

7. **What's Included**

Electricity and heating	Hair dryer
Bed linen	Washer/tumble dryer
Cot linen (if required)	Soap tablets
Hand towels & bath sheets	Refrigerator
Hand soap & shower gel	Television & DVD player.

On arrival you will find a small supply of milk, tea bags, sugar and biscuits (or similar).

8. **What's Not Included**

Flannels
Beach towels
A travel cot, "Readybed" and highchair are available for an additional charge.

9. **Owners' Liability**

The owners shall not be liable for any personal injury, loss or damage which may be sustained by your party, guests or their property during the period of your stay.

It is strongly recommended that children are not allowed unsupervised in the area near the stream.

Guests and members of their party should make their own insurance arrangements for personal property.